	Quality Management Manual	INJECTA GmbH D - 08248 Klingenthal
	Attachment to Part 05 – Quality Policy	Seite: 1 von 2

VISION

INJECTA GmbH is a specialized partner for medical technology and manufacturing industry with over 70 years of experience in manufacturing

- high precision tubes, wires and cut offs
- beveled cannula needles for standard and special cannulas
- tubular components

made of stainless steels.

CUSTOMER FOCUS

We meet the specific expectations of our customers by providing customized solutions that permanently fulfill their requirements. We offer highest quality and reliability at fair prices. Our goal is to fully satisfy the most demanding customers. To deliver products that meet our customers' requirements for quality our highly trained and motivated employees use state-of-the-art machinery and equipment. Management promotes the continuous development of our employees as well as the technical equipment. Our processes are planned in great detail and are subject to constant verification. The application of all relevant standards, regulations and laws is the basis of our business.

CONTINUOUS IMPROVEMENT

Our consistent objective is the continuous improvement of our company's performance. We consequently plan and carry out measures to increase the efficiency of our processes, the quality of our products as well as to avoid or prevent errors during production. The process of continuous improvement is realized by defining, planning and the implementation of quantifiable quality objectives.


EMPLOYEES AND EXECUTIVES

Our greatest strength are our employees. We enhance their motivation and dedication by supporting the development of their performance and individual competences. Safety and health of our employees are of greatest importance to us. Continuous education is provided regularly so that employees are given the chance to enhance their skills. We support the ongoing improvement of the work environment to increase the satisfaction of our employees. Participation in decision-making processes promotes our employees' quality consciousness and involvement. Managers and supervisors contribute decisively to the realization of our quality management system by exemplary action, open communication and support of employees.

Erstellt	Funktion	QMB	Freigabe	Funktion	G
	Unterschrift	T. Wetzstein		Unterschrift	F. Riemer-Keller
				Version C	Datum 01.11.2023



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	Attachment to Part 05 – Quality Policy	Seite: 2 von 2

MANAGEMENT COMMITMENT

The center of our business philosophy is the complete fulfillment of all requirements concerning our products and services to the fullest satisfaction of our customers. This philosophy is reinforced by the adaptation of our quality management system to the international standard DIN EN ISO 9001:2015. All necessary processes and procedures have been exactly defined and are described in the quality management manual as well as in other documents.

Quality and quality management are the most important elements of our company's policies. Management is committed to promote a sense of responsibility and the consciousness of our employees. Furthermore, management is committed to determine basic responsibilities and to monitor the effectiveness of quality assurance measures by interpreting key performance indicators.

Management is committed to the compliance with all relevant standards, regulations and laws.

Management regularly assesses the effectiveness and further development of our quality management system and based on these results derives quality objectives

Management commits to the continuous improvement of the quality management system by determining and evaluating risks and opportunities and implementing the corresponding measures.

Management ensures the availability of all resources that are necessary for the effective realization of our quality management system.

Management commits to support all managers, supervisors and employees that contribute to the realization of the quality management system.

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